



IOR Pty Ltd
ABN 36 009 653 070
IOR Aviation Pty Ltd
ABN 60 056 487 453

Direct Debit Request

Please complete and return to: credit@ior.com.au

DIRECT DEBIT REQUEST (AUTOMATIC PAYMENT SYSTEM)

Please check with your Financial Institution if you are uncertain before completing this Direct Debit Request.
Please note: a fee of \$30.00 applies for each dishonoured payment.

Legal Entity Name

Trading As

Name of Trust (if applicable)

ACN (if applicable)

ABN

(Customer)

IOR Pty Ltd is a registered direct debit user (APCA user ID number 302062). The Customer requests that all monies due to IOR Pty Ltd or IOR Aviation Pty Ltd (each "IOR") for the supply of goods or services to the Customer pursuant to any contract between them be drawn from the following account:

OPTION 1: DIRECT DEBIT

Check your details against a recent statement from your Financial Institution for accuracy.

Account Name

Bank

Bank Address

BSB

Account Number

This direct debit request is governed by the Direct Debit Request Service Agreement below.
All signatures may be required for joint accounts.

X Please sign here

X Please sign here

Date

Date

Name

Name

Position

Position

OPTION 2: CREDIT CARD (AMEX Only)

Please note that Amex Credit card surcharges will be applicable and charged directly to your statement by Amex, as follows:

•	\$1.00 - \$49,999.99	2.04%	These fees will be calculated and based on the total amount of your payment to IOR Pty Ltd.
•	\$50,000.00 - \$99,999.99	1.82%	
•	\$100,000.00 and over	1.71%	

Credit Card Number

Cardholder Name

Expiry Date

/

CCV/Security Code

This direct debit request is governed by the Direct Debit Request Service Agreement below and relevant Australian Credit Card legislation.

X Please sign here

Date

Name

Position

- By signing the Direct Debit Request you authorise IOR to debit funds from your nominated account through the Bulk Electronic Clearing System in accordance with this Agreement.
- Please contact your Financial Institution to ensure your account can be direct debited through the Bulk Electronic Clearing System. You must meet any fees or charges imposed by your Financial Institution for use of the direct debit facility.
- IOR will only direct debit amounts that IOR has advised are payable by you to IOR in an invoice. Debits will occur in accordance with your IOR credit terms. If a direct debit falls on a non-business day, IOR will direct debit the amount on the next business day.
- IOR will attempt to direct debit your bank account for each payment first. If this direct debit fails, IOR will direct debit your credit card. Please contact your Financial Institution if you are uncertain as to when a direct debit will be processed on your account.
- IOR and/or your Financial Institution may charge you fees and interest if a direct debit fails.
- It is your responsibility to:
 - ensure sufficient cleared funds are available in your account by each direct debit date;
 - advise IOR if your account is transferred or closed;

- ensure the authorisation for direct debit given by you is identical to the signing instructions for your account held by your Financial Institution; and
 - provide another payment method if a direct debit fails or is stopped for any reason.
- IOR will provide at least 14 days notice of any change to the direct debit arrangement.
 - If you believe a direct debit has been made in breach of this Agreement, you may notify IOR in writing or lodge a claim through your Financial Institution.
 - You may terminate this Agreement or stop, defer or alter a direct debit by giving IOR written notice at least 3 business days before the next direct debit date.
 - IOR may terminate the direct debit arrangement at any time by notice to you.
 - IOR may disclose your details to enforce its rights, as required by law, at your request or at the request of your Financial Institution in connection with any alleged incorrect debit. IOR will otherwise keep your details confidential.
 - IOR may send notices to you by email or post at the address you have given to us. You may write to IOR at PO Box 576 Cannon Hill Queensland 4170 or credit@ior.com.au
 - The Direct Debit Request will also be subject to any contract formed between the parties.