



IOR Partner Referral Program

IOR is pleased to offer the IOR Partner Referral Program through participating partner organisations.

For every eligible **Referred Customer** you refer who becomes a **Qualified Referral** and:

- is an ABN holder and is approved to become a new IOR Network Diesel/Bulk account customer; and
 - purchases a minimum of **15,000 litres of diesel fuel** ("**Milestone Sales**") from eligible IOR Network Diesel sites¹ or via bulk diesel purchases within the period specified in the relevant promotional offer; and
 - pays all qualifying invoices in full using cleared funds and has no outstanding IOR account invoices,
- the participating **Partner**, as the referrer under the applicable **IOR Partner Referral Program Agreement**, will receive \$800.00 cash payment upon verification that the Referred Customer is a Qualified Referral. ("**Cash Payments**")

PLUS

The eligible **Referred Customer** will receive up to **\$1,000.00 in Fuel Credits**, comprising:

- **\$500.00 Fuel Credit** upon purchasing 15,000 litres of fuel; and
- **a further \$500.00 Fuel Credit** upon purchasing 30,000 litres of fuel,

provided it meets the cumulative **Milestone Sales** and requirements to be a **Qualified Referral** including having paid all qualifying invoices in full using cleared funds and all eligibility requirements of the promotional offer have been satisfied.

Together, these Referred Customer benefits constitute the **FUEL CREDITS** under the IOR Partner Referral Program.

See below for all the fine print.

Terms and Conditions:

- 1. To be eligible as a Partner:**
 - 1.1** To refer you must be an existing IOR promotional marketing Partner having entered into an IOR Partner Referral Program Agreement.
 - 1.2** The Referred Customer must be notified and have consented to their details being submitted to IOR for this program before the date of the referral. The Partner will indemnify IOR for any loss or claim arising out of the Partner's failure to procure such consent. IOR is subject to the Australian Privacy Principles under the Privacy Act.

2. To be eligible as a Referred Customer:

- 2.1 To be referred, you must be a new IOR Network Diesel/Bulk account customer having never held an account with IOR before, who is an ABN holder, and who is approved, subject to IOR's credit application process, to open and hold a IOR Network or bulk fuel account.
- 2.2 You must also be a current member of the participating partner organisation where membership is a requirement of the applicable promotional offer.
- 2.3 Where applying for an IOR account through a participating partner offer, you must identify the relevant partner organisation during the application process and provide any information reasonably required by IOR to verify your eligibility for the promotion.

3. To be eligible for the FUEL CREDITS and CASH PAYMENTS:

- 3.1 The Referred Customer must have purchased, and made payment in full via cleared funds, the Milestone Sales, and both the Referred Customer and Partner must have no outstanding IOR account invoices, for either the Referred Customer or the Partner to receive the Cash Payments and/or the Fuel Credits.
- 3.2 Following verification of eligibility by IOR:
 - 3.2.1 any Fuel Credits payable to the Referred Customer will be issued within 14 days after the end of the relevant calendar month; and
 - 3.2.2 any Cash Payments payable to the Partner will be paid within 14 days after the end of the relevant calendar month to the bank account nominated by the Partner (or such other payment method notified by IOR from time to time).
- 3.3 IOR's determination of eligibility, qualifying purchases and any Fuel Credits or Cash Payments is final.

4. Exclusions

- 4.1 A Referred Customer can only be referred once by the Partner.
- 4.2 A recipient may be required to refund any Cash Payments and/ or Fuel Credits if found to be in breach of these Terms and Conditions.
- 4.3 Both the Partner's, and IOR's, Directors, officers, management and employees (and the immediate families of directors, officers, management and employees) are ineligible to participate in the partner referral program.

5. Important information

- 5.1 IOR's Partner Referral Program will run from **10 August 2026** until **9 August 2027** after which time no further Cash Payments and/or Fuel Credits will be able to be claimed.
- 5.2 Promotions offered through participating partner organisations may be subject to maximum reward limits, caps or funding allocations specified in the applicable IOR Partner Referral Program Agreement. Where such a limit applies, these will be allocated in the order that qualifying referrals are verified by IOR.
- 5.3 All amounts include GST.
- 5.4 Fuel Credits are non-transferable, non-exchangeable, and cannot be redeemed for cash. Fuel Credits expire (12) months after the date of issue unless otherwise agreed by IOR in writing. Expired Fuel Credits cannot be reinstated, redeemed for cash or transferred.
- 5.5 IOR's Partner Referral Program is only applicable to IOR Network Diesel and Bulk Diesel transactions. It does not include or apply to any sales of other Network or Bulk fuel products or any other sale of products by or on behalf of IOR.
- 5.6 IOR reserves the right to review its Partner Referral Program and change or discontinue it at any time.
- 5.7 IOR, and any of its related entities or related bodies corporate, will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this referral program or accepting any Cash Payments and/or Fuel Credits, except for any liability which cannot be excluded by law (in which case that

liability is limited to the minimum allowable by law). Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the *Competition and Consumer Act 2010 (Cth)*.

- 5.8 All terms as referenced in these terms and conditions have the same meaning as in the **IOR Partner Referral Program Agreement**.
 - 5.9 IOR will handle your personal information in accordance with its Privacy Policy – [Privacy Policy - IOR | Fuelling Australia](#)
-

¹ See the link for eligible sites: [24/7 Diesel Truck Stops For Your Fleet | Across Australia | IOR](#)