



IOR Refer-a-Friend Rewards Program

As a valuable existing IOR Network Diesel/Bulk customer, we'd love to invite you to participate in our Refer-a-Friend rewards program.

For every 'friend' you refer who is deemed an eligible **Referee**:

- by being an ABN holder who is approved to become a new IOR Network Diesel/Bulk account customer; **and**
- by buying a minimum of 15,000 litres of diesel fuel (**Minimum Volume Target**) either from IOR Network Diesel sites¹ or via bulk purchases within 6 months of opening an account; **and**
- by making payment in full via cleared funds of the Minimum Volume Target invoiced cost, and having no outstanding IOR account invoices,

you will receive a \$500- credit note applied to your diesel purchases on your IOR Network Diesel/Bulk customer account as **the Referrer**; being **REWARD TIER 1**;

PLUS

- for any eligible **Referees** you refer who buy ≥30,000 litres of diesel fuel (**Additional Volume Target**) from IOR Network Diesel sites¹ or via bulk purchases within 6 months of opening an account; **and**
- have made payment in full via cleared funds of the Additional Volume Target invoiced cost, and having no outstanding IOR account invoices,

you, and **the Referee**, will each receive a \$500- credit note applied to your diesel purchases on your respective IOR Network Diesel/Bulk customer accounts; being **REWARD TIER 2**,

together the **REWARDS**.

See below for all the fine print.

Terms and Conditions:

To be eligible as a Referrer:

1. To 'refer a friend' you must be an existing IOR Network Diesel/Bulk account customer who does not have any outstanding invoices or late payments on your account.
2. The Referee must be notified and have consented to their details being submitted to IOR for this program before the date of the referral. The Referrer will indemnify IOR for any loss or claim arising out of the Referrer's failure to procure such consent. IOR is subject to the Australian Privacy Principles under the Privacy Act.

To be eligible as a Referee:

1. To be referred, you must be a new IOR Network Diesel/Bulk account customer having never held an account with IOR before, who is an ABN holder, and who is approved, subject to IOR's credit application process, to open and hold a IOR Network or bulk fuel account.
2. You must provide the correct and complete details, including the legal entity, of the Referrer who referred you, to be eligible to participate in IOR's Refer-a-Friend Rewards Program.

To be eligible for the REWARDS:

1. The Referee must have purchased, and made payment in full via cleared funds, of the Minimum Volume Target, and/or the Additional Volume Target, and both the Referee and Referrer must have no outstanding IOR account invoices, for either the Referee or the Referrer to receive the Rewards.
2. IOR will use reasonable endeavours to apply credit notes for any Rewards due to eligible recipients on a weekly cycle every Monday.

Exclusions

- A Referee can only be referred once. If referred by multiple people, the first Referrer who meets all conditions will receive the REWARD.
- Self-referrals are not allowed.
- You may be required to refund any REWARD/S if found to be in breach of these Terms and Conditions.
- IOR Directors, officers, management and employees (and the immediate families of directors, officers, management and employees) are not eligible to participate in the referral scheme.

Important information

- IOR's Refer-a-Friend referral program operates on an ongoing basis and REWARDS are payable only where all qualifying requirements are met, including completion of the required volumes within the applicable qualifying periods.
- All REWARD amounts include GST.
- REWARDS are non-transferable, non-exchangeable, and cannot be redeemed for cash.
- IOR's Refer-a-Friend referral program is only applicable to IOR Network Diesel and Bulk Diesel transactions. It does not include or apply to any sales of other Network or Bulk fuel products or any other sale of products by or on behalf of IOR.
- IOR reserves the right to review its Refer-a-Friend referral program and change or discontinue it at any time.
- IOR, and any of its related entities or related bodies corporate, will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this referral program or accepting any REWARDS, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the *Competition and Consumer Act 2010 (Cth)*.
- IOR will handle your personal information in accordance with its Privacy Policy – [Privacy Policy - IOR | Fuelling Australia](#)

¹ See the link for eligible sites: [24/7 Diesel Truck Stops For Your Fleet | Across Australia | IOR](#)