



IOR Reconnect Rewards Campaign

We want you back!

You are exclusively invited to participate in our Reconnect Rewards Campaign as a valued previous IOR customer.

What's in it for you?

- Buy a minimum of 10,000 litres of diesel fuel (**Minimum Volume Target**) either from IOR Network Diesel sites¹ or via bulk purchases within 3 months of reactivating your IOR account and signing up to participate in the IOR Reconnect Rewards Campaign; **and**
- Make payment in full via cleared funds of the Minimum Volume Target invoiced cost, and have no outstanding IOR account invoices,

And you will receive a \$300- credit note applied to your diesel purchases on your IOR Network Diesel/Bulk customer account; being **RECONNECT REWARDS 1**;

PLUS

- Buy a further minimum of 10,000 litres of diesel fuel (**Additional Volume Target**) from IOR Network Diesel sites¹ or via bulk purchases within 3 months of achieving the **Minimum Volume Target**; **and**
- Make payment in full via cleared funds of the Additional Volume Target invoiced cost, and have no outstanding IOR account invoices,

And you will receive a further \$300- credit note applied to your diesel purchases on your IOR Network Diesel/Bulk customer account; being **RECONNECT REWARDS 2**;

PLUS

- Buy a further minimum 10,000 litres of diesel fuel (**Bonus Volume Target**) from IOR Network Diesel sites¹ or via bulk purchases within 3 months of achieving the **Additional Volume Target**; **and**
- Make payment in full via cleared funds of the Bonus Volume Target invoiced cost, and have no outstanding IOR account invoices,

And you will receive a further \$300- credit note applied to your diesel purchases on your IOR Network Diesel/Bulk customer account; being **RECONNECT REWARDS 3**;

together the **RECONNECT REWARDS CREDITS**.

See below for all the fine print.

Terms and Conditions:

To be eligible to participate:

1. You must be an IOR Network Diesel/Bulk account customer who:
 - a. does not have any outstanding invoices or late payments on your account;
 - b. your remain eligible to be an account customer subject to IOR's credit approval process;

- c. has not made a purchase from IOR in the last 9 months
 - d. has received and accepted an invite from IOR to participate in IOR's Reconnect Rewards campaign.
2. You must accept the invitation to participate from IOR within 1 month of being offered the invitation and engage IOR to reopen your account.

To be eligible for the RECONNECT REWARDS CREDITS:

1. You must have purchased, and made payment in full via cleared funds, of the Minimum Volume Target, and/or the Additional Volume Target, and must have no outstanding IOR account invoices, to receive the Reconnect Rewards Credits.
2. IOR will use reasonable endeavours to apply credit notes for any Reconnect Rewards Credits due to eligible recipients on a weekly cycle every Monday.

Exclusions

- You may be required to refund any RECONNECT REWARDS CREDITS if found to be in breach of these Terms and Conditions.
- IOR Directors, officers, management and employees (and the immediate families of directors, officers, management and employees) are not eligible to participate in the RECONNECT REWARDS CAMPAIGN.

Important information

- The Reconnect Rewards Campaign will commence on 6th November 2025 and will run until 10th November 2026 after which time no further RECONNECT REWARDS CREDITS will be payable or paid.
- To participate, you must **sign up by no later than 10 February 2026**.
- All RECONNECT REWARDS CREDIT amounts include GST.
- RECONNECT REWARDS CREDITS are non-transferable, non-exchangeable, and cannot be redeemed for cash.
- IOR's Reconnect Rewards Campaign is only applicable to IOR Network Diesel and Bulk Diesel transactions. It does not include or apply to any sales of other Network or Bulk fuel products or any other sale of products by or on behalf of IOR.
- IOR reserves the right to review its Reconnect Rewards Campaign and change or discontinue it at any time.
- IOR, and any of its related entities or related bodies corporate, will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury, illness or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Reconnect Rewards Campaign or accepting any RECONNECT REWARDS CREDITS, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the *Competition and Consumer Act 2010 (Cth)*.
- IOR will handle your personal information in accordance with its Privacy Policy – [Privacy Policy - IOR | Fuelling Australia](#)

¹ See the link for eligible sites: [24/7 Diesel Truck Stops For Your Fleet | Across Australia | IOR](#)